

Tips for Maintaining Communication with Memory Care Teams

Having good communication when your loved one is dealing with memory loss is crucial, especially if you are their caregiver. But what happens when you are no longer their caregiver and are entrusting their care to someone else? In order to ensure the best care for your loved one, it's often a good idea to stay in the know and be a partner in their care team.

According to the [Alzheimer's Association](#)®, there are many reasons that families should maintain and foster positive communication with their loved one's care team. Some of the most important reasons that the Alzheimer's Association® provides include:

- **Quality of life.** The quality of life of a loved one with dementia depends on the relationship that your loved one has with their team. By having strong relationships, your loved one will have a better quality of life.
- **Better care.** Optimal care occurs when there's a healthy relationship between the staff, family and the resident. This is because care planning will include both the resident, family members and the care team who interact most frequently with the resident.
- **More understood needs.** Families can let care teams know about their loved one's abilities and needs and ensure that their loved one is receiving personalized care and has the right care plan for them. Staff will also be able to update family members on their loved one's current abilities and needs as well.

Ways to Help Maintain Communication with Memory Care Teams

As a family member to someone with memory loss, there are plenty of things that you can do to help their care team provide the optimal level of care. Optimize the care your loved one's memory care team provides by:

- **Providing staff with a life story.** According to the Alzheimer's Association®, providing a life story can help your loved one's care team to anticipate ways they can either form a bond or solve problems. For example, if family members tell staff members that their loved one used to have a certain job or had certain hobbies, they may be able to tailor programs in order to better interest your loved one.
- **Offering to participate in programs.** When your loved one's care team creates certain programs for them, volunteer to help. Especially when the holidays come, a family member's insight can provide ways to make the program more personalized and can help to brighten their day.
- **Getting involved with their care plan.** Your loved one's care staff may ask for input about their care plan. If they do, get involved. Ask for them to keep you informed of any changes, if they begin to experience any new symptoms or have any issues you would not know about otherwise.
- **Meeting with the care team regularly.** Whether talking on the phone or meeting in person, it can help to talk and communicate about changes in your loved one's health or about any concerns that either you may have or their care team may have.
- **Being respectful.** This journey through memory loss is hard for everyone. Be sure to thank your loved one's care team, listen to them and let them know you appreciate them. Ask how you can help them or what they may need to know about your loved one in order to give them the best care possible.



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